

Terms & Conditions

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PRICING TERMS

Delphi members are charged automatically once a month or once annually, depending on the plan chosen, on the date they signed up.

If the day of your billing date does not occur every month (for example, the 31st), you will be billed on the last day of that month instead.

View your plan and monthly cost

You can view your current membership plan and billing history on the **Manage Billing** page of your account.

Renewal policy

- Once taken any membership, your subscription will automatically renew on the next payment date until canceled.

Restart Membership

Restart your membership by signing in to Delphi and selecting **Restart Your Membership** from manage billing page

- If your account is **inactive**, you'll be asked to restart your membership once you sign in to Delphi. Your billing date will change to the date you restart your membership.

Cancellation policy

- You can cancel your subscription from your account profile page.

- The only valid method for canceling your membership is by clicking on the cancellation link provided on the “Manage Billing” page, accessible after logging in to the Delphi Health Website. Requests to cancel by email or phone are not considered, and do not accomplish cancellation.
- Once you cancel your membership subscription, you will not lose access immediately.
- Your membership will continue through the end of your current charge cycle. For example: If your credit card is charged on the 10th of the month and you cancel on April 25th, you will not lose access until May 10th.

Refund policy

- Membership subscription fees are non-refundable in any circumstances.

Update membership plans

- You are eligible to switch or update your plan within 24 hours of purchasing the plan by contacting Delphi and paying the difference amount if you are willing to upgrade your plan from monthly to yearly or from individual to family membership plan
- If you want to update your membership after 24 hours have passed, you can do so by visiting the Manage Billing page of the Delphi portal, the revised plan will begin on the date of purchase, making your previous one null and void.

Referral flow

- The referral code is applicable on Individual monthly & yearly plans only
- You can forward the code to your friends and family as much as you want
- Once subscription is taken, the code will be auto-applied every month till the time you continue your subscription.

Employer plan

- An employer can choose from the 3 plans given on the Delphi portal based on the number of employees.
- Once any plan is chosen, Admin can send the invitation to the all the employees based on the plan they have taken via the bulk CSV upload option or sending the invite directly to the employee's mail ID or sharing the invite link
- In case, a new employee joins a company admin can upgrade the plan next month and invite the new employees

Disclaimer for Family membership plan

- Under family membership plan, you can go for monthly (billed monthly) as well as yearly (billed yearly)plans
- You can invite up to 3 dependents be it your family or friends
- Minors below 18+ years wont be considered under Family membership plan

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3. violate any applicable laws or regulations;
4. spam, hack into or deface the Sites, or transmit any Content that contains any viruses, worms, trojan horses, defects, or other destructive items;
5. circumvent, disable or otherwise interfere with security features of the Sites;
6. harm or exploit minors; or
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If you have any questions, please contact us via call at (603) 537-6037.

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