

Privacy Policy

DELPHI™ PRIVACY POLICY

Welcome to the Delphi Health Care website, including the services Delphi makes available through the “Sites”, and any other software or services offered by Delphi in connection with any of those (“Services”) which are owned and operated by “Delphi”.. Delphi has a firm commitment to your privacy, and this Privacy Policy describes how Delphi™ may collect, use, protect, and disclose information gathered from your use of the Sites.

Please read this Privacy Policy carefully. By using the Sites, you acknowledge that you have read, understood, and agree to be bound by the terms of this Privacy Policy and consent to Delphi’s collection and use of personally identifiable information (“Personal Information”) and other information as set forth herein. If you do not consent to the terms of this Privacy Policy, you should not access or use the Site in any way and should immediately exit the Site.

COLLECTION OF INFORMATION

Personal Information: Certain functionality on the Site and when registering to use the Services, we may require you to submit certain Personal Information and other information to Delphi, including, without limitation, your name, email address, phone number, and company name and domain name (as applicable).

When purchasing the Services, we require you to provide financial and billing information, such as billing name and address, and credit card number (“Billing Information”). Your Personal Information and your Billing Information, together with any other information we gather through the Services that may be used to identify or contact you, are collectively referred to herein as your “Personal Information.”

Under no circumstances should you provide your social security number, driver's license number, or other sensitive Personal Information through the Site.

Use Data: By choosing to use the Sites, you agree to provide Delphi with certain information that is automatically collected as you browse the Site ("Use Data"), including, without limitation, information about your usage of the Site, your IP address, geographic location, and information you may create, upload, publish, transmit, distribute, display, store or share using our Services. Delphi uses third-party website browser software tools (the "Tools"), such as "cookies," web server logs, and analysis software (including Google Analytics, New Relic, and AWS services) to gather Use Data. Cookies are small pieces of data that are stored on your hard drive. The Tools may be used by Delphi to, among other things, collect business and technical statistics, such as the number of new visitors to the Site, the date and time of visits, the pages viewed and paths followed by users to and through the Site, and how long users remain on the Site. Use Data is collected on an aggregate basis and does not consist of any Personal Information.

USE OF INFORMATION

The Personal Information we collect is used for various purposes in connection with our business, including, without limitation, making information and services available to our Site visitors, notifying visitors about important changes to the Site, and answering inquiries or fulfilling requests submitted by visitors to the Site. We also use the Personal Information we collect to respond to voluntary requests for information and to provide relevant content. By choosing to use the Site, you consent to Delphi use of your Personal Information for the purposes set forth herein.

Delphi uses Use Data in order to monitor use of the Sites, for the Site's technical administration, and to improve the Site and our services. Delphi also uses Use Data for marketing and analytics purposes, to conduct tracking and analytics, and to help us understand how people use the Site.

The Billing Information we collect is used to manage your account, to provide the Services, and to check the financial qualifications of prospective customers and to collect payment for the Services. We may use a third-party service provider to manage credit card processing. If we do so, such a service provider will not be permitted to store, retain, or use Billing Information except for the sole purpose of credit card processing on our behalf.

The Data, Diagnostic Information and Login Information is used for the purpose of administering and improving our Services to you. We may also use this information in a de-identified, anonymous way to monitor and analyze use of the Services, for the Services' technical administration, and to increase the Services' functionality and user-friendliness.

The Usage and Analytics Information may be used in a de-identified, anonymous way to monitor and analyze use of the Services, for the Services' technical administration, to increase the Services' functionality and user-friendliness, and to verify users have the authorization needed for the Services to process their requests.

The Generalized Location Information may be used for the purpose of administering and improving our Services to you. We may also use your Generalized Location Information in an anonymized manner to monitor and analyze use of the Services, for the Services' technical administration, and to increase the Services' functionality and user-friendliness.

Please note that if you are registering for or using the Services as an administrator on behalf of an organization, you may be able to view the activity and/or content associated with your sub-users' use of the Services, including, but not limited to, their Personally Identifiable Information.

If we plan to use your Personal Information in the future for any other purposes not identified above, we will only do so after informing you by updating this Privacy Policy. See further the section of this Privacy Policy entitled "Amendment of this Privacy Policy".

NON-US USERS

These Services are hosted in the United States and are intended primarily for visitors located within the United States. If you choose to use the Services from other regions of the world with laws governing data collection and use that may differ from U.S. law, then please note that you may be transferring your Personal Information outside of those regions to the United States for storage and processing. By providing your Personal Information through the Services, you consent to such transfer, storage, and processing.

SUBSCRIBING TO E-MAIL CORRESPONDENCE

We provide an opportunity for Site visitors to subscribe to certain email newsletters, updates, or offers. In order to complete your request, we ask for your name and email address. We will not send you an email newsletter, update, or offer unless you first request it. If you provide us with your name and email address, we will use your email address to send you newsletters and other information and to respond to your inquiries, requests or questions. Except as specifically set forth in this Privacy Policy, we will not share or sell this information for marketing purposes. By providing Delphi with your name and email address, you authorize Delphi to send you regular emails unless and until you request to unsubscribe from such emails. Each email newsletter, update, or offer that we send to you will provide an opportunity to opt out of future email correspondence.

The CAN-SPAM Act is a law that sets the rules for commercial email, establishes requirements for commercial messages, gives recipients the right to stop emails from being sent to them, and spells out penalties for violations. In accordance with the CAN-SPAM Act, we agree to do the following:

- NOT use false or misleading subjects or email addresses
- Identify the message as an advertisement in some reasonable way
- Include the physical address of our business or site headquarters
- Monitor third party email marketing services for compliance, if one is used
- Honor opt-out/unsubscribe requests quickly
- Allow users to unsubscribe from receiving future emails from Delphi by using the instructions and link at the bottom of each email

SHARING OF INFORMATION

Delphi does not share confidential user information with any outside party, except as provided herein.

Service Providers: We engage certain trusted third parties to perform functions and provide services to us, including, without limitation, hosting and maintenance, database storage and management, data analysis, and legal, accounting, and marketing services. We may share your Personal Information or Use Data with these third parties, but only to the extent necessary to perform these functions and provide such services, and only pursuant to binding contractual obligations requiring third parties to maintain the privacy and security of your data.

Other Third Parties: We also may share, disclose, or transfer your Personal Information or Use Data with third parties as follows: (a) to government agencies, advisors and other third parties, where necessary and appropriate, in order to comply with applicable laws, the service of legal process, or if we reasonably believe that such action is necessary to (i) comply with the law requiring such disclosure, (ii) protect Delphi's rights or property, (iii) prevent a crime or protect national security or (iv) protect the personal safety of the users or the public; or (b) in connection with a financing or a sale, acquisition or merger of our business or our business assets. We may also share with others aggregated or anonymized information that does not directly identify you.

Please note that if you are using the Services at the request or as part of an organization, your organization's account administrator may be able to view certain activity and content associated with use of the Services, including, but not limited to, elements of your Personally Identifiable Information.

From time to time we may employ third parties to help us provide and/or improve the Services. These third parties may have limited access to databases of user information or registered member information solely for the purpose of helping us to provide and/or improve the Services and they will be subject to contractual restrictions prohibiting them from using the information

about our users for any other purpose. Such agents or third parties do not have any rights to use Personal Information beyond what is absolutely necessary to assist us.

We may disclose your Personal Information to third parties without your consent if we have reason to believe that disclosing this information is necessary to identify, contact or bring legal action against someone who may be causing injury to or interference with (either intentionally or unintentionally) our rights or property, other users of the Services, or anyone else (including the rights or property of anyone else) that could be harmed by such activities. We may disclose Personal Information when we believe in good faith that such disclosure is required by and in accordance with the law.

We may also disclose your Personal Information in connection with a corporate reorganization, a merger or amalgamation with another entity, a sale of all or a substantial portion of our assets or stock, including any due diligence exercise carried out in relation to the same, provided that the information disclosed continues to be used for the purposes permitted by this Privacy Policy by the entity acquiring the information.

THIRD PARTY SITES

The Sites may contain links to external websites. Please note that this Privacy Policy applies only to the Site, and not to third-party websites to which the Site links. Delphi is not responsible for the practices (including privacy policies) employed by the third-party websites linked to or from the Site nor the information or content contained therein. Upon following these links, you are subject to the privacy policies of the other websites, over which Delphi has no control.

SECURITY

Delphi uses reasonable care to protect the privacy and security of Personal Information and to ensure that our systems are secure and meet industry standards.

UNAUTHORIZED USE

Unauthorized attempts to use the Site in a way that violates our Delphi's Terms and Conditions of Use, to utilize the Site for other than its intended purposes, or to defeat or circumvent the Site's security features are strictly prohibited. We do not intend for the Site to be used by children under the age of 13, nor do we seek to collect information about children under the age of 13. If you are under the age of 13, please do not provide us any information and promptly exit the Sites.

DATA RETENTION

Delphi will retain Personal Information in accordance with users instructions, including use of Sites or Services, and as required by applicable law. Delphi may retain Personal Information pertaining to you for as long as necessary for the purposes described in this Privacy Policy. This may include keeping your Personal Information after you have deactivated your account for the period of time needed for Delphi to pursue legitimate business interests, conduct audits, comply with (and demonstrate compliance with) legal obligations, resolve disputes, and enforce our agreements.

ACCESS, REVIEW, AND UPDATE OF INFORMATION

The users of the Sites or Services should call us at (603) 537-6037 to review, delete, deactivate, update or change any personal information that was previously provided to or collected by Delphi.

PRIVACY POLICY UPDATES

Delphi may amend, update or modify the terms of this Privacy Policy at any time, by posting an amended Privacy Policy on the Site or by emailing you with the modified Privacy Policy. If you do not consent to the terms of this Privacy Policy, as amended, you should not access or use the Site in any way and should immediately exit the Site. By continuing to access or use the Site after those changes become effective, you agree to be bound by the revised Privacy Policy.

CONTACT US

If you have any questions, please contact us via call at (603) 537-6037.

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